



IP/
VOIP/
LAN/
WAN/
PBX

We make
sense
of the
communications
alphabet

www.sobeconnected.com

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A simple
way to
set up your
communication
systems



CONNECTIVITY
SERVICE
SUPPORT

So Be Connected!

FREQUENTLY ASKED QUESTIONS

Don't I have to use the telephone company to set up service? No, not any more. Due to local phone deregulation, you can get better service and value when you work with communications providers such as Streamline, who know how to apply incentive programs and discounts.

How does Streamline work? Streamline is a technology provider focused on simplifying your communications. One call is all it takes – we'll install and service your phone, computer and data systems, plus provide the best local and long-distance service contracts from major carriers.

What are the benefits of getting services from Streamline? Simplification, affordability and a high level of experience. Streamline resolves your communication needs fast, efficiently and within your budget.

What types of systems do you install? We offer the latest in VOIP phone systems from **Artisoft**, including call center and multi-media applications. We also install and service basic phone systems from the top telecommunications brands such as **AVAYA**, **NEC** and **TOSHIBA**.

Do all my systems have to be one brand or platform? No, now with open architecture, customers can have several different hardware manufacturers because newer systems all run on any server that uses Intel technology, allowing for interconnectivity.

What is VOIP? What are its advantages? Voice Over Internet Protocol, or Internet telephony, is the hottest, cost-saving Web application today. Basically, voice is transmitted through the Internet or corporate intranet, reducing any long-distance charges. Even if your offices are in different states or countries, VOIP connects you seamlessly and saves you money.

Are you:

- a new business?
- a relocating business?
- a business that wants to upgrade to a faster network?
- a home office?



You know that the most important thing is to get connected. It's important to have your communications systems up and running smoothly. After all, your telephone and your email connect you to your customers.

Whether you have an IT department solely dedicated to your technology needs or you are a small business, you need a reliable, experienced communications partner.

In the past, you may have set up your telephone system through the telephone company; called a computer networking company to set up your LAN or WAN; and if you needed wiring, you had to contact yet another provider. Instead of getting all tangled up with three different companies, now you can simplify.



Streamline Voice & Data provides you with all these services and more to establish your connectivity. We'll get you connected quickly, effectively and within your budget. Our goal is to deliver the right technology and enhance your productivity.

So Be Connected! visit us online at www.sobecconnected.com

Streamline Voice & Data connects you to more than 15 years of telecommunications experience. Our solutions cover the totality of our customers' telecom and data needs. Our centralized approach examines the complete telecommunications picture and then recommends the most appropriate products and services. Our dedicated and responsive technical staff will set up, install and maintain your communications systems.

Call 1-800-915-4331 or in Miami-Dade at 305-577-8800



**STREAMLINE
CONNECTIVITY
SOLUTIONS**

- 1 Telephone Systems
 - Voice Over Internet Phone (VOIP) Systems
 - PBX Systems
 - Key and Hybrid Systems
- 2 Computer Networks (Windows and MAC OS)
 - Servers and PC Stations
 - Local Area Network (LAN)
 - Wide Area Network (WAN)
 - Wireless Networks
 - Email/Fax Servers
 - Configuration of Routers and Switches
 - On-line Video Cameras
- 3 Wiring
 - Voice – CAT3
 - Data – CAT5/CAT6
 - Audio
 - Security
 - Fiber Optic Cabling
- 4 Local & Long Distance Telephone Service Contracts