Happy holidays (and that is not a political statement)

Here we are, a couple days before Christmas or Festivus or Kwanzaa. Or perhaps it's a few days after Hanukkah. Whatever you celebrate, this time of the year is full of holidays. And it's time that's devoted to friends and family more so than to work. So in that spirit, and no matter what you celebrate, I wish you all very happy holidays! Have a wonderful time and enjoy some well-earned rest.

I am working on a year-in-review post and could use your help. What things did you learn this year? What did you resolved to do differently next year? What were your pet peeves or major aggravations (communications-wise!)? Let me know in the comments or send me an email.